

# Batik Indah

Importers of Unusual Worldwide Crafts & Furniture

## Care of Wood Products

All wood products in our catalogue are hand crafted by our suppliers in Java, Lombok, Bali and India using traditional methods. Any minor variations or irregularities are characteristic of these handcrafted origins and occasionally there is deviation in colour and grain of wood. This is part of the finish and testimony to the uniqueness of each piece.

Our wood is dried by our suppliers in their own kiln to what should be considered acceptable moisture content for a solid wood product in this price region. Wood is a natural fibre and as such can never be guaranteed. However it is extremely rare that the structural integrity of the item is compromised.

If you experience any wood reaction in your product this can usually be remedied although we feel that this naturally occurring flaw actually enhances the character of each product. Any splits or cracks can be filled with dark furniture wax or simple application of sandpaper, stain and wax will rectify many irregularities.

At Batik Indah we make every effort to reduce such instances, but by the very nature of the product complete elimination is impossible. Should you have any genuine problems with your product please get in touch and we will make every effort to make a replacement or credit you.